



Terms & Conditions

Last updated: January 2026

Welcome to Totalease. These Terms & Conditions ("Terms") govern your access to and use of our website, products and services. By using our website or purchasing our services you agree to be bound by these Terms. If you do not agree, please do not use our services.

1. Definitions

- "Company" — Totalease (we, us or our).
- "Services" — any products, digital content, courses, consulting or support offered via our website.
- "User" — any visitor, purchaser or person using the Services.

2. Eligibility

You must be at least 18 years old to enter into these Terms. If you are under 18, you may only use the Services with the involvement of a parent or guardian.

3. Use of the Website & Services

- Access to certain features may require registration. You agree to provide accurate information and to keep your account secure.
- You must use the Services lawfully and not for any fraudulent or harmful activity.
- We may suspend or terminate accounts that violate these Terms or any applicable law.

4. Orders, Pricing & Payments

- All prices are displayed in United State Dollars (USD) where applicable. Currency conversion may apply depending on the payment method used. However other payment gateway will soon be updated like adding South African Rand (ZAR)
- When you purchase a Service, you agree to pay the stated fees using our accepted payment methods. Payments are securely processed through trusted third-party providers, including **PayPal**, which supports international transactions in USD, as well as other approved payment gateways.
- All payment transactions are subject to the terms, conditions, and security policies of the respective payment service providers.
- We reserve the right to update or change pricing at any time. Any price changes will not affect orders that have already been successfully completed.
-

5. Refunds & Returns

Our Refund & Returns Policy is published separately. Digital products and online course access are generally non-refundable after access is granted. For live sessions, refunds may be considered if requested within the published timeframe. Review the Refund & Returns Policy for details.

6. Access & Delivery of Digital Services

- After successful payment for digital content, customers will receive access instructions by email. It is your responsibility to check the correct email address is provided at purchase.
- We are not responsible for delays caused by third-party platforms, email delivery issues, or internet outages.

7. Intellectual Property

All content on the Site (text, images, videos, course material, design, logos) is owned or licensed by Totalease. You may not copy, reproduce, distribute or create derivative works without prior written permission.

8. User Content & Conduct

- If you submit feedback, reviews or other content you grant Totalease a non-exclusive, worldwide, royalty-free licence to use that content.
- Do not upload or submit any content that is unlawful, defamatory, obscene, or infringes third-party rights.

9. Third-Party Links & Services

Our website may link to third-party services, payment providers and tools. We do not control those services and are not responsible for their content or performance. You should read their terms and privacy policies before use.

10. Limitation of Liability

To the maximum extent permitted by law, Totalease and its affiliates are not liable for:

- Indirect, incidental or consequential loss;
- Loss of profits, revenue or data;
- Any loss arising from use or inability to use the Services due to third-party failures.

Our total liability for direct losses relating to a valid claim will be limited to the amount you paid for the relevant service in the 12 months preceding the claim.

11. Indemnification

You agree to indemnify and hold Totalease and its employees harmless from any claims, liabilities, damages or expenses arising from your breach of these Terms or misuse of the Services.

12. Termination

We may suspend or terminate access to the Services at any time for breach of these Terms, illegal activity, or reasons of security. On termination, outstanding fees remain payable and provisions which must survive (IP, liability limits, indemnity) will remain in force.

13. Privacy

Our Privacy Policy explains how we collect, use and store personal data. By using the Services you consent to the collection and processing described in the Privacy Policy.

14. Changes to These Terms

We may update these Terms periodically. Material changes will be posted on this page with an updated "Last updated" date. Your continued use after changes indicates acceptance.

15. Governing Law & Dispute Resolution

These Terms are governed by the laws of the Republic of South Africa. Any dispute arising out of or in connection with these Terms shall be subject to the jurisdiction of South African courts, unless otherwise agreed in writing.

16. Contact

If you have questions about these Terms, please contact us at: Email:

support@totalease.co.za

Address: Stellenbosch, Western Cape, South Africa

If you need a tailored legal review for Totalease, consider asking a qualified attorney or legal advisor. This document is a general-purpose template and not legal advice.